



**AIR TRANSPORT**



**DISTRICT LODGE 142**

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2009-67

August 4, 2009  
File: WN-18

## **IAM/SOUTHWEST AIRLINES UPDATE**

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Since the last IAM / Southwest bulletin dated July 15, 2009, the Union and the Company have had numerous meetings in both the Customer Support and Services and the Ground Operations Department(s).

Discussions centered around the procedural implementation of the four (4) hour vacation increments, double time for mandatory overtime, and fifteen (15) minute trades. The issues have varied between the two departments due to technological differences as well as the need for temporary manual processes necessary for immediate contractual compliance.

Additional areas of concern are the curbside staffing, UM supervision and gate consolidation. These issues are currently being addressed through the grievance procedure. The Union's position is unwavering when it pertains to protection to each member's rights to all benefits negotiated in this contract.

During these difficult ever changing times there have been many opportunities for the customer service of this airline to shine and that renowned service continues to be provided by the IAM members on a constant and continuous daily basis.

As always we appreciate your patience, solidarity and communication!

Sincerely and fraternally,

Ann Pantuso-Liu

Otha "Mac" McSwain  
GENERAL CHAIRPERSONS

Debbie Aven

TH/slb

cc: R. Roach, Jr.  
S. Pantoja  
T. Brickner  
District 142 Executive Board

opeiu #320

## **POST ON ALL IAM BULLETIN BOARDS**