



AIR TRANSPORT



DISTRICT LODGE 142

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IAM/SOUTHWEST BULLETIN

On Tuesday January 19, 2010 District 142 General Chairpersons attended the Q1K4 demonstration for the Customer Support and Services (CS&S) at Southwest Airlines Headquarters in Dallas, Texas along with the following shop stewards: Nancy Jakubczak-AC; Nancy Shortino-AC; John Max-HC; Chris Bullard-OC; Lois Williams-OC; Joyce Hart-PC; and Carrie Lessley-PC. These stewards gathered together to provide feed back to CS&S management Lucy Rodriguez, Odis Hill, Jr., and Jeff McNally as they conducted the demonstration. The San Antonio (SC) Center is currently testing the program.

On Wednesday January 20, 2010 the morning was spent on the Ground Operations department handling Step II hearings for the numerous violations that occurred during the holiday season (OT, DT, late breaks, supervisors performing covered work, curbside coverage, UM supervisor, gate consolidation, as well as baggage service coverage.)

The afternoon was spent with the CS&S department discussing the upcoming Q1K4 training and the contractual compliance pertaining to OT, and DT as necessary during this transaction.

The weather related issues throughout the system required our members in both the CS&S and CSA groups to go above and beyond the call of duty, and the District will remain diligent in our pursuit of fair and equitable settlements to each issue.

On Thursday January 21, 2010 District 142 General Chairpersons attended the labor leaders Summit for continued discussion on the upcoming year and meeting the needs of our members.

The Step II hearings for the CS&S departments involved OT, DT, vacation bids, discharge cases and disciplinary action.

During the afternoon Gary Kelly, CEO conducted the Union Leadership briefing on the 4th Quarter profits.

Thanks again to all our membership for the continued communication, support and solidarity.

Sincerely and fraternally,

Ann Pantuso-Liu

Otha "Mac" McSwain
GENERAL CHAIRPERSONS

Debbie Aven

APL/slb

cc: R. Roach, Jr.

S. Pantoja

T. Brickner

T. Higginbotham

District 142 Executive Board

opeiu #320

POST ON ALL IAM BULLETIN BOARDS