



AIR TRANSPORT
DISTRICT LODGE 142



February 2, 2011

**ExpressJet Flight Attendants
Galley Cart/Fleet Cleanliness Update**

In response to your complaints regarding the unsanitary conditions of galley carts in ORD an Et Al grievance was filed by the Houston grievance team and heard on January 17, 2011. After reviewing the evidence presented, the company announced on January 18, 2011 (via CCS) a fleet cleanliness campaign to provide a thorough cleaning to any UAX aircraft remaining overnight (RON) to include carts, carriers, drawers and ice bins.

52 aircraft are flying in the UAX network, 32 are dedicated to UAX and 20 others do flow-through the system. To date 34 aircraft have received heavy cleans or had galley equipment swapped out; 28 received heavy cleans including galley equipment complete cleans in BNA and 6 had galley equipment swapped out by Chelsea catering in CLE and will receive heavy cleans during their C-checks (a 45 day cycle).

The Union has also been made aware that an ACARS report is submitted by the pilots on every flight which provides the opportunity to log cleanliness issues real time. If your galley or aircraft is unclean, advise your captain and ask him to submit it in his ACARS report so that Aircraft Services has a record of the flight and aircraft tail numbers in real time and can take the appropriate action to remedy the situation.

The company has committed to monitoring the cleanliness conditions of the galleys and aircraft, based on your En Route and ACARS reports, and other feedback from the crews, and will implement additional rounds of fleet campaign efforts as necessary.

We urge all flight attendants to continue to monitor cleanliness conditions on their aircraft and submit En Route and ACARS reports as necessary.

In solidarity,

Kate Romanausky Randy Hatfield
General Chairpersons