



Weekly Update



EXPRESSJET FLIGHT ATTENDANTS WEEKLY UPDATE **SEPTEMBER 30, 2011**

All flight attendants should be aware that TSA is running random checks of aircraft security. Plain clothes TSA officers are boarding aircraft then approaching the f/a claiming they have left an item in the boarding area and asking to leave the aircraft to retrieve the item. While it is not the f/a's responsibility to check boarding passes, it is prudent to politely request the boarding pass of any passenger requesting to deplane during the boarding process. Do not allow any passenger to leave the aircraft unescorted; rather request a gate agent's assistance.

FMLA: We continue to receive reports of confusion regarding FMLA since F&H Solutions has taken over the administration of the FMLA program at ExpressJet. F&H Solutions is extremely strict about completion of paperwork. They are denying FML based on incomplete or inadequate information from doctors. If your claim is being denied we strongly urge you to contact F&H Solutions to find out **exactly** what they require to approve your application.

Also, if your claim is showing "pending" for more than 5 days, do not assume it is being processed. See your supervisor to have her/him assist in follow-up with F&H.

If you have questions about the FMLA process, please see your grievance reps. for assistance.

OJI complaints have recently increased. In order to effectively combat abuse we need to know the extent of the problem and ask that if any of the following applies to you, please let your grievance rep. know:

- The doctor releases you to return to duty so insurance benefits cease. However, the company is not notified of the release so you are not being returned to work in a timely manner, and thus are not being paid. Please be pro-active and let your supervisor know when your doctor releases you to return to duty.
- Your insurance benefit checks are not being received regularly or in a timely manner.
- Your doctor recommends treatment but Sedgewick refuses to authorize treatment.
- Sedgewick declares that you have reached MMI (Maximum Medical Improvement) but your doctor disagrees.

Crew Scheduling is in the process of moving to Atlanta and most of the ExpressJet schedulers did not relocate. We are receiving many reports that ASA contract language is being applied to ExpressJet flight attendants, particularly for Reserves. As always, your best defense is to know your contract but if your contract is violated see your grievance rep. to file a grievance. Reserves please review the contract, Section 5. T. Reserve Duty and be aware of the following:

- You are not required to answer your phone on your day off nor are you required to return a call to Scheduling on your day off. If you are threatened with a UTC if you don't return the call, please save the message and see your grievance rep. for assistance.
- You must be given 2 hours to report for duty. Do not agree to reduced show times.
- A reserve duty day where no assignment occurs does not constitute a day free from duty or a day off.
- You must have 1 calendar day in 7 free of duty **in your domicile**. A long overnight at an outstation does not fulfill this contractual requirement.
- Deadhead **is** a duty assignment.
- You must contact Crew Scheduling prior to leaving the airport to be released from duty upon completion of a trip or ARC assignment. However, you are not required to be on hold for 45 minutes or an hour. Anytime you are on hold for more than 30 minutes, email your supervisor advising her/him that you attempted to get released and were on hold from XX:xx until XX:xx. Once released to crew rest or days off you cannot be recalled to the airport; that is ASA contract language. Once released you are not required to answer your telephone until the start of your next reserve duty period.
- You may request to be released from ARC or reserve duty. If you are told "We are ASA and we don't release flight attendants", note the scheduler's name and the time of the conversation and let your reps know as soon as possible so that we may quickly address the issue.

Pay: Please continue to monitor your payroll. If your flights were canceled, did you get your pay protection? Were you paid for actual time flown or block whichever is greater? Pay claim any discrepancies through Rainmaker.

SkedPlus+: If you need assistance with the new systems in the crew rooms, see a supervisor first. Your union continues to work diligently to address all concerns reported to us and we ask that you continue to let us know of discrepancies as you experience them. Please email your questions regarding SkedPlus+ and Rainmaker to iamiah@yahoo.com.

We would like to encourage all members to attend your Local Lodge business meeting. Each Local Lodge must have a quorum to conduct business. The following is a schedule for upcoming meetings.

Newark: Tuesday, October 11, 2011, 3:00 p.m. at the Marriott Newark Airport Hotel

Chicago: Wednesday, October 12, 2011, 1:00 p.m. at Sheraton Four Points, Schiller Park

Cleveland: Thursday, October 13, 2011, 1:00 p.m. at 669 North Rocky River Drive

Houston: Tuesday, October 18, 2011, 1:00 p.m. at 15710 JFK Blvd, Houston

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