



Weekly Update



EXPRESSJET FLIGHT ATTENDANTS WEEKLY UPDATE SEPTEMBER 2, 2011

ORD: Brandee Reynolds, ASA Vice President Inflight and Cathy Harris, ASA Vice President People Resources visited the ORD crew room on Wednesday, August 31 to meet with flight attendants and hear and address concerns in ORD. Amongst the topics discussed were catering and aircraft cleanliness. Flight attendants talked frankly about their working conditions, and provided photographs of galley conditions. Discussion included: how customer service kits are being restocked; possible solutions to catering issue; flight attendants being left in the jetbridge with passengers when gate agents do not come to the aircraft; lack of final paperwork resulting in the flight attendant not knowing which passengers need special services (wheelchairs); building stand up overnight lines vs. building stand ups into regular lines; how crew snacks can be more readily available to the aircraft instead of being stored in the crew room; an ORD linebuilder and how much input ORD currently has in construction of lines.

Cathy Harris explained to those present that she is still trying to achieve ZED fares for ExpressJet employees.

Both Brandee and Cathy took copious notes and pledged to follow up on your concerns. We urge all flight attendants to report aircraft conditions to Inflight management. This is the only way the company will realize the extent of the problem.

SkedPlus+: is now up and running but, as you probably already know, there are several programming issues to be resolved. Please use the hotline number provided to report your concerns. Union representatives are in the crew rooms to assist you.

FMLA: Since F&H Solutions has taken over the administration of the FMLA program at ExpressJet, there has been a huge increase in FMLA denials and confusion in how the program works. Please note that the electronic response you receive when you first file online is NOT an approval. It is designed to tell you that you are eligible to be approved, i.e. you have flown sufficient hours. The actual denial or approval is sent to you by someone at F&H Solutions. If approved, this notice will advise you of the number of times per month you can be out, if you are applying for intermittent leave, or that you have been approved for continuous leave.

F&H Solutions is extremely strict about completion of paperwork. They are denying FML based on incomplete or inadequate information from doctors. If your claim is being denied we strongly urge you to contact F&H Solutions to find out **exactly** what they require to approve your application. Please see your grievance reps. for assistance.

Please make sure that your home of record with the company is correct. This is the address that the National Mediation Board will use when they send out voting information. You can check/update your personal information at OurASA.com, my records.

We would like to encourage all members to attend your Local Lodge business meeting. Each Local Lodge must have a quorum to conduct business. The following is a schedule for upcoming meetings. Please note that both Houston and Chicago are accepting nominations for their executive board, local lodge officers and grievance representatives at this month's meetings. Also, Chicago's meeting location is changed for this month only.

Newark: Tuesday, September 13, 2011, 3:00 p.m. at the Marriott Newark Airport Hotel

Chicago: Wednesday, September 14, 2011, 1:00 p.m. at 50 West Oakton, Des Plaines
NOTE: different location this month for ORD.

Cleveland: Thursday, September 15, 2011, 1:00 p.m. at 669 North Rocky River Drive

Houston: Tuesday, September 20, 2011, 1:00 p.m. at 15710 JFK Blvd, Houston

WWW.IAMONEUNIONONEVOICE.ORG

