



CRJ Grievance Process

Member seeks resolution to the contract violation with a Chief Flight Attendant.



Grievance Representative files a formal grievance with the Company within 45 days of the contract violation or 21 days from the discipline being assessed..



A Grievance Hearing is scheduled within 15 days of the filing.



The Company must respond to the grievance within 15 days from the hearing.



A District Representative and the Company meet in a pre-mediation meeting to seek resolution.



The grievance may be appealed to Grievance Mediation which is held quarterly with a mediator appointed by the National Mediation Board.



If a resolution isn't reached at mediation, the grievance may be appealed to the System Board of Adjustment aka Arbitration.